



Happy birthday to:

1st Livio R.
10th Mario C.
13th John W.



A warm welcome to our new Residents:

Harald M.
Francesca G.
Lindsay Mc C.
Katharina K.
Giuseppe M.



NEWS



A very Happy New Year To All

The 1st Prize Hamper was won by Viktor Glavina. Congratulations to the rest of the winners Lilly. S, Patricia. Q, Justine & Josephine R.

We thank everyone who contributed for their support. We raised \$208.80 for the Lifestyle program.

We had a wonderful time at our Christmas Party & thanks to all the Relatives & Staff who joined us for the event.

In January there will be no RSL outing & no Catholic services. It will be starting up again in February.

We are starting up a coffee outing once a month for those residents who are interested in going please see Lifestyle team.

We are having a BBQ for Australia Day on the 19th January @ 10.30am. All welcome to come & celebrate with us.

Visits to Villa Bambini will be starting back on the last Wednesday of this month.

When bringing in food, please make sure you fill in the **Food Register in the Reception area**. All food that is not eaten must be taken home and not left in the Resident's room. Please do not share any food that you are bringing in for your loved ones with other Residents. Thank you for your cooperation.

Resident Petty Cash

The Resident's Petty Cash need regular replenishing. Please remember to bring smaller notes as it makes it easier for the Lifestyle staff.

The Library

We are visited by Moonee Ponds Library, every second Wednesday of the month. We receive Talking Books, Books & DVD's, which is an excellent resource for the Residents to access.

If any family members Visitors or Friends are unwell:

"Please **do not** visit the facility during this time".

We ask you to remember how quickly infections & viruses can spread.

All visitors please don't forget to use the Hand Sanitiser when entering or leaving the building.





Attention to All Visitors & Families:

When visiting or leaving the facility at any time please ensure that Residents are not following you on your way in or out. If you are uncertain please notify Nurse in charge or any staff members in the facility.



Bus Outings is now twice a week

We will have our Bus outings On:
3rd, 5th, 12th, 16th, & 30th January 2018

Please refer to the Activity Calendar for what is happening in the month of January

5th Jan Entertainment with Col Millington @ 10.30am
10th Jan Coffee outing @ 1.30pm
17th Jan Entertainment with Frank Rizzo @ 10.30am
19th Jan BBQ for Australia Day @ 10.30am
31st Jan Visiting Villa Bambini @ 10.30am

Updates from Management/QA

Continuous Improvement forms are available at Reception, outside the Managers office, & East/West Nursing stations. Please feel free to voice any concerns you may have with any Senior Management. We are always available to discuss any concerns you may have.

If Residents/Representatives would prefer to speak to someone independent of the facility the following services are available;

Elder Rights Advocacy Ph: 1800 700 600

Aged Care Complaints Commissioner Ph: 1800 550 552

Lower East Lounge

This lounge is located in the rear of the East wing, opposite room E16. It is a lovely quiet area which has access to a courtyard.

It is available for families to have some quiet time with their loved ones. It can also be booked for special occasions. All special occasion bookings must be booked through Jennifer Bandong (CCC).

