

NEWSLETTER

JULY 2018



Happy birthday to: 18th Leon F.



A warm welcome to our new Residents:

Elizabeth S. Umberto V.



Our Deepest Sympathy to the family of:

Paul F.





NEWS



Christmas in July Celebration

We are celebrating Christmas in July at the RSL on the 24th July, Please see Lifestyle Staff for any bookings.

Special Event=Christmas in July Entertainment Concert on the 25th July. All welcome to come and enjoy the entertainment with us.

We have our regular lunch at the RSL outing on $10^{\rm th}$ July. All welcome to attend, let Lifestyle know.

The Lifestyle Staff have a contact for "Caring Clothing". They deal in specialised clothing for the older adult. Please see Lifestyle Staff for a look at their Brochure.

When bringing in food, please make sure you fill in the **Food Register in the Reception area**. All food that is not eaten must be taken home and not left in the Resident's room. Please do not share any food that you are bringing in for your loved ones with other Residents. Thank you for your cooperation.

Resident Petty Cash

The Resident's Petty Cash need regular replenishing. Please remember to bring smaller notes as it makes it easier for the Lifestyle staff.

The Library

We are visited by Moonee Ponds Library, every second Wednesday of the month. We receive Talking Books, Books & DVD's, which is an excellent resource for the Residents to access.

If any family members Visitors or Friends are unwell:

"Please do not visit the facility during this time".

We ask you to remember how quickly infections & viruses can spread.

All visitors please don't forget to use the Hand Sanitiser when entering or leaving the building.





Winter season is nere and for the Health & Safety of all Residents we encourage everyone to have their flu vaccinations done. Thank You



NEWSLETTER

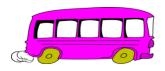
JULY 2018



Attention to All Visitors & Families:

When visiting or leaving the facility at any time please ensure that Residents are not following you on your way in or out. If you are uncertain please notify Nurse in charge or any staff members in the facility. Thank You

Bus Outings



We will have our Bus outings On: 3rd, 11th, 13th, 20th & 31st July 2018

Please refer to the Activity Calendar for what is happening in the month of July

4th July @ 10.30am Catholic Mass

6th July @ 10.30am Entertainment with Dave W

10th July @ 10.30am Lunch at the RSL

18th July @ 10.30am Visiting Villa Bambini

24th July: @ 10.30am Christmas in July Lunch at RSL

25th July @ 10.30am Entertainment with Tony M. (Celebrating Christmas in July)

25th July @ 1.30pm Special Afternoon

27th July @ 1.30pm Coffee Outing

Updates from Management/QA

Continuous Improvement forms are available at Reception, outside the Managers office, & East/West Nursing stations. Please feel free to voice any concerns you may have with any Senior Management. We are always available to discuss any concerns you may have.

If Residents/Representatives would prefer to speak to someone independent of the facility the following services are available;

Elder Rights Advocacy Ph: 1800 700 600

Aged Care Complaints Commissioner Ph: 1800 550 552

Lower East Lounge

This lounge is located in the rear of the East wing, opposite room E16. It is a lovely quiet area which has access to a courtyard.

It is available for families to have some quiet time with their loved ones. It can also be booked for special occasions. All special occasion bookings must be booked through Jennifer Bandong (CCC).

