



**Happy birthday to:**

1<sup>st</sup> Bill. F.  
5<sup>th</sup> Marcella G.  
14<sup>th</sup> Helen P.  
15<sup>th</sup> Stella G.  
21<sup>st</sup> Joseph P.  
25<sup>th</sup> Argyro S.  
26<sup>th</sup> Tito C.  
29<sup>th</sup> Harald M.



**A warm welcome to  
our new Residents:**

Carmelo V.  
Stipe K.



**HAPPY ST PATRICK'S DAY**

**NEWS**

Big Congratulations to Everyone during our 2 days Accreditation period- 44/44 achievements.

We would like to thank **ALL** Residents and their Families for all your comments & feedbacks, this really helps us to improve in all aspects of our services for the future.

A very big Thank You to Helping Hand for their generous donations of items to our facility, very much appreciated.

We are celebrating Shrove Tuesday and St Patrick's day on 16/3/18.

Labor day is around the corner and we are having a special morning tea on 9/3/18.

We will be having an Easter hamper in March; this will be drawn on 28/3/18. All proceeds will go to the Lifestyle program.

When bringing in food, please make sure you fill in the **Food Register in the Reception area**. All food that is not eaten must be taken home and not left in the Resident's room. Please do not share any food that you are bringing in for your loved ones with other Residents. Thank you for your cooperation.

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**Resident Petty Cash**

The Resident's Petty Cash need regular replenishing. Please remember to bring smaller notes as it makes it easier for the Lifestyle staff.

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**The Library**

We are visited by Moonee Ponds Library, every second Wednesday of the month. We receive Talking Books, Books & DVD's, which is an excellent resource for the Residents to access.

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**If any family members Visitors or Friends are unwell:**

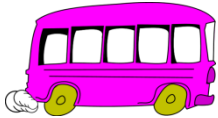
"Please **do not** visit the facility during this time".

We ask you to remember how quickly infections & viruses can spread.

All visitors please don't forget to use the Hand Sanitiser when entering or leaving the building.



**Bus Outings**



**We will have our Bus outings On:  
2<sup>nd</sup> ,9<sup>th</sup> ,14<sup>th</sup> ,23<sup>rd</sup> , & 27th March 2018**

**Please refer to the Activity Calendar for what is happening in the month of March**

6<sup>th</sup> March Entertainment with Allan M @ 10.30am  
7<sup>th</sup> March Catholic Mass @ 10.45am  
9<sup>th</sup> March Special morning tea @ 10.30am  
13<sup>th</sup> March RSL @ 10.30am  
16<sup>th</sup> March Entertainment with David W @ 10.30am  
16<sup>th</sup> March St Patrick's day Celebration @ 1.30pm  
21<sup>st</sup> March Coffee outing @ 1.30pm  
28<sup>th</sup> March Special afternoon Easter celebration

**Updates from Management/QA**

Continuous Improvement forms are available at Reception, outside the Managers office, & East/West Nursing stations. Please feel free to voice any concerns you may have with any Senior Management. We are always available to discuss any concerns you may have.  
If Residents/Representatives would prefer to speak to someone independent of the facility the following services are available;  
Elder Rights Advocacy Ph: 1800 700 600  
Aged Care Complaints Commissioner Ph: 1800 550 552

**Lower East Lounge**

This lounge is located in the rear of the East wing, opposite room E16. It is a lovely quiet area which has access to a courtyard.  
It is available for families to have some quiet time with their loved ones. It can also be booked for special occasions. All special occasion bookings must be booked through Jennifer Bandong (CCC).

